

Customer Portal, Agent Portal, and BancAssurance

1. **ESKA® Customer Portal** is a comprehensive web-based platform that empowers insurance customers with full self-service capabilities. It enables prospective clients to view the offered products and submit requests for insurance. Moreover, existing policyholders can easily view and manage their policies, claims, renewals, and payments all in one place.

Fully integrated with **ESKA® Insures**, **ESKA® Financial**, **ESKA® DCMS**, the portal ensures seamless transactions and real-time access to insurance data. Customers can register and manage their profiles, submit various types of claims, requests for new limits or amendments in existing ones, submit declarations, view account statements, and generate a set of reports.

2. **ESKA® Agents Portal** is an online platform designed to enable agents and insurance companies to collaborate in selling insurance products. It allows agents to distribute and manage insurance services across multiple channels while maintaining the independence of both entities.

The portal is accessed by agents' staff to handle insurance applications, policies, endorsements, and claims online. It integrates products from various insurance lines, including **Credit Insurance** system. The **ESKA® Agents Portal** streamlines insurance operations, enhances accessibility, and supports efficient management of policies and claims through a secure, web-based interface.

3. **ESKA® Bancassurance System** is an online platform empowered by user-friendly interface with minimal underwriting information required to process submissions instantly and designed to enable banks and insurance companies to collaborate in selling insurance products through bank channels. It allows banks to distribute insurance services across multiple channels while insurance companies provide the products, creating an efficient joint business model.

The system is accessed by bank staff to manage insurance applications, policies, endorsements and claims online. It integrates products from various insurance lines, including **ESKA® Credit Insurance** system.

